<u>Frequently Asked Questions</u> (FAQs)

Q – Is sit bone width exact?
A – Nope. Muscle and other tissue get in the way of a perfect measurement, but Cheek to Cheek will get you much closer than you were before.

Q - Is sit bone width the only factor used to determine saddle size?
A – Nope. Sit bone width is the most basic saddle size requirement. Other saddle size factors include bike riding style and related bike riding positions. Our customer service department can help you with the other factors. Click here to email one of our friendly reps.

Q – What if I get a bad sit bone impression in the **Cheek To Cheek**?
A – Turn the **Cheek to Cheek** over and try again.

Q - Will you provide help recommending a saddle after using the **Cheek To Cheek**?
A – Why of course we will. Email us to get personalized advice based on your riding style and needs.

To help us figure it out with you, answer the following questions in your email please provide the follow:

EMAIL US

1. What is your Cheek to Cheek Order number? – This allows us to build a profile to recommend saddles
2. Saddle width range -Those two numbers you wrote down, remember, the millimeters (mm)
3. What type of cycling do you do?
    a. Triathlon
    b. Time Trial
    c. Road
    d. Mountain
    e. Professional
    f. Recreational
4. How often do you ride your bike, and for how long?
    a. Average number of bike rides per week or month
    b. Average distance per bike ride
5. What is the issue with your current saddle?
    a. Pressure
    b. Pain
    c. Numbness
    d. Other details
6. Have you ever had a saddle type or brand that you really liked? Be specific. Model/year etc.